1. Where can I find the Grant Guidelines?
   United Way’s grant guidelines are available on our website at: https://liveunitedchicago.org/agency-partners/program-funding/

2. I am having difficulty with e-ClImpact. How do I get help?
   Please email CommunityImpact@LiveUnitedChicago.org and the appropriate staff will follow up with you.

3. Can my organization submit applications for more than one strategy?
   Yes. A single organization may submit a proposal in each strategy. For the Single Program Services strategy, an agency may submit a proposal for each of the Priority Funding Areas. This means that an agency may potentially submit a total of 11 applications. Each application will be reviewed separately for its alignment to the goals of the strategy and Priority Funding Area. United Way recommends that each agency review the Grant Guidelines and Measurement Frameworks, then determine which strategies are the best fit for their agency. All organizations must adhere to the maximum requests detailed on page 10 of the Grant Guidelines, including an overall agency request maximum of $750,000 total and no more than 30% of the agency budget.

4. Can my organization be funded in more than one collaborative?
   Yes. Your organization may only submit an application as a lead agency in the Integrated Services strategy once, and as a lead agency in the Single System Collaboration strategy once, but you may be apply as a collaborative member in multiple applications. All organizations must adhere to the maximum requests detailed on page 10 of the Grant Guidelines, including an overall agency request maximum of $750,000 total and no more than 30% of the agency budget.

5. How will United Way fund collaboratives?
   In the application, your collaborative will list all members, and a funding request for each member. Once selected for funding, United Way will work with your collaborative to finalize how funds are distributed to each member. Then, each member of the collaborative will receive their grant directly from United Way, and be responsible for their own compliance and reporting.

6. Who should my collaborative select as the Lead Agency on our application?
   The Lead Agency on a collaborative application is taking the lead for the application ONLY. The Lead Agency is responsible for submitting the application, but each individual agency will be responsible for their own compliance and reporting, if the collaborative is selected for funding. There is no preference regarding who acts as the Lead Agency, as long as the Lead Agency meets United Way’s funding prerequisites (pages 6 and 7 of the Grant Guidelines).
7. My agency does not provide programming in any of United Way’s four Priority Funding Areas. Can I still apply for a grant?
   If your programming is part of an Integrated Systems collaborative, or a Single System Collaborative that is anchored in a Priority Funding Area, you may apply as part of those collaborations. If your programming does not align to United Way’s Priority Funding Areas, you may not apply for Single Program Services funding.

8. My program provides services in several areas of Basic Needs. How should I submit my proposal?
   United Way’s Basic Needs Priority Funding Area is further broken down into five distinct sub-areas – Housing, Safety from Abuse, Food Assistance, Legal Assistance and Tax Preparation. Each of these sub-areas has their own distinct goals and measurement frameworks. Please treat them separately when completing your grant applications.

9. My agency is doing work related to one of United Way’s Priority Funding Areas, but our programming does not meet the goals or metrics for that funding area. Should we still apply?
   United Way recognizes that our community faces a wide variety of needs, and that there are many programs doing important work that is both related and unrelated to our Priority Funding Areas. For the purposes of this grant, all programs must directly align with the goals of at least one Priority Funding Area and adhere to its measurement framework.

10. My Collaborative is focused on improving one of UWMC’s four Priority Funding Areas, but we need an additional service that is not listed in order to succeed. Can they be part of the collaborative?
    Yes. In your application, you will be given the opportunity to speak to the role of each collaborative member. If you have a member whose role is to provide a specific service in order to ensure the success of the collaborative, you will be able to speak to that service and why it is important to your work.

11. My agency provides services in more than one Priority Funding Area. Does this mean we should apply for funding as an Integrated Services application?
    Not necessarily. The Integrated Services strategy is about supporting agencies that are intentionally weaving together a variety of programs to support participants and households. If your programs are not intentionally connected in a way that will wrap around your clients, the Integrated Services application might not be right for you. You are welcome to submit more than one application for Single Program Services, to reflect the multiple Priority Funding Areas in which you work.

12. My agency has been working to connect our programs in an intentional way, but we aren’t perfect. Should we still apply for funding as an Integrated Services program?
    United Way recognizes that integrating services is challenging. We are looking for partners with a track record of intentional integration and a focus on holistically wrapping services around households.
United Way funding is designed to further build the capacity of partners who have already begun this journey.

13. One of the members of our collaborative is not a 501c3. Can we still apply?  
Yes. For collaboratives, members may include agencies that do not meet United Way’s Funding Prerequisites, particularly for partners who are not requesting United Way funding.

14. How important is alignment to one of United Way’s ten Neighborhood Networks?  
United Way will give special consideration to programs that are in alignment with our Neighborhood Networks, but it is not a requirement. It is more important for programs to align to the goals of the Priority Funding Area and strategy than their alignment to a particular geography.

15. My program serves clients in a Neighborhood Network, or my offices are located in a Neighborhood Network, but my agency is not part of the Neighborhood Network coalition. Should I list our program as part of the Network in the application?  
No, if your agency is not an active member of the Neighborhood Network, do not identify your programming as in alignment with a Network.

16. My program operates in both the City of Chicago and one of United Way’s suburban regions. Will I need to submit separate applications?  
No. In your application for funding, you will be able to break down your grant request by United Way regions. United Way will then process your application in each region separately. No additional application is necessary from you.

17. I have a specific question that I need help with. How do I contact United Way?  
Email CommunityImpact@LiveUnitedChicago.org and we will direct your question to the right staff to follow up. Please use allow 48 hours for a response. Email is the preferred and most efficient way to receive a response. Please be patient as we anticipate a large volume of questions.