

e-Campaign Technical Readiness



The Technical Readiness Information below will help ensure sure your organization is ready for your United Way campaign. Please share this information with your technical team to make sure there are no questions before the kickoff of your United Way Campaign.

Browsers


- Please make sure employees have access to an up-to-date web browser. Recommended browsers include:

| Browser | Version |
|-----------------------------|---------|
| Google Chrome | 30+ |
| Mozilla Firefox | 27+ |
| Microsoft Internet Explorer | 11 |
| Microsoft Edge | All |
| Apple Safari | 7+ |
| Apple Safari (Mobile) | iOS 5+ |

- If you are unsure what browser you are using you may go to whatsmybrowser.org to view information about your current browser.

Email

- Confirm your email server is configured to allow-list incoming email from this address:
donorhelp@liveunitedchicago.org
- Confirm the following email domains and/or IP addresses are allow-listed:
Domain is **smtp1.upicsolutions.net** and IP is **52.86.171.35**
Domain is **smtp2.upicsolutions.net** and IP is **34.232.26.125**
Domain is **smtp3.upicsolutions.net** and IP is **34.230.104.208**
- Does your company have restrictions on how many emails can be received from a specific mail server? If so, please inform the United Way eCampaigns team.

QUESTIONS?  If there are any questions or concerns please contact the United Way eCampaigns team at eCampaigns@LIVEUNITEDchicago.org.